



— **Magento Extension User Guide**

ONE PAGE REVIEWS

for Magento 2



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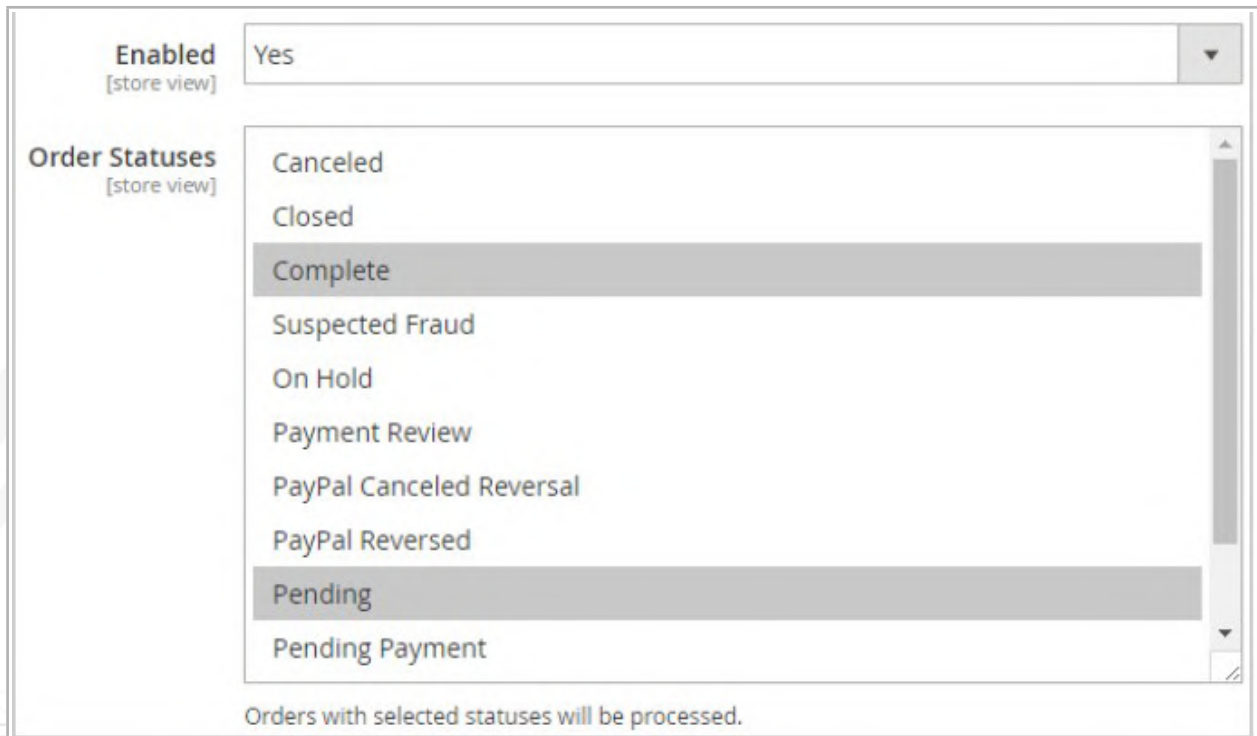
Key Features

The extension allows sending to customers a reminder email to leave a review for bought products after a number of days after purchase. For example, you have a customer who bought two products from your store. You configured the extension to send emails in 2 weeks after order is placed. So in 14 days, the client will receive an email where he/she will be asked to leave a review for the ordered newsletter.

Also, if this customer has other orders before the last one, the email will contain a few of such products as well. Finally, when the customer decides to leave a feedback and proceeds to your website via the link in the email, he/she will see a page with all bought products. Here the client can quickly leave reviews for all products without leaving the page. Authorization is not required as the link contains a unique token.

Configuration

- **Enabled** - to enable the Review Newsletter extension select "yes";
- **Order Status** - select order status from the list;



The screenshot shows a configuration window with two main sections:

- Enabled** [store view]: A dropdown menu currently set to "Yes".
- Order Statuses** [store view]: A list of order statuses with checkboxes. The "Complete" and "Pending" statuses are selected, indicated by grey bars to the left of the text.

Below the list, a note states: "Orders with selected statuses will be processed."

Order Status	Selected
Canceled	No
Closed	No
Complete	Yes
Suspected Fraud	No
On Hold	No
Payment Review	No
PayPal Canceled Reversal	No
PayPal Reversed	No
Pending	Yes
Pending Payment	No

- **Delay before Email Sending** - type the number of days when a preview email will be sent;
- **Max Emails per Day** - type number of emails which will be sent per day. It can be useful not to be considered as spam sender.
- **Recently Bought Products** - specify the number of products that were recently bought and these products will be shown in review newsletter as recently bought products. This function allows to remind the customer to leave a review of recently bought products.

Delay before Email Sending <small>[store view]</small>	<input type="text" value="14"/>
	In days.
Max Emails per Day <small>[store view]</small>	<input type="text" value="100"/>
	Number of emails which will be sent per day. It can be useful not to be considered as spam sender.
Recently Bought Products <small>[store view]</small>	<input type="text" value="10"/>
	The maximum of products per one email in the section "Bought recently"

- **Promotion Block** - type a message for a customer that will be shown in promotion block;
- **Email Sender** - choose an email sender from the list;
- **Email Template** - once you created an email template, it will be shown in the list and you can choose it or you can select a default one;
- **Time of Day to Send Emails** - type the time when an email preview will be sent.

Promotion Block <small>[store view]</small>	Review our products and you could be this months, \$25 GIFT CARD WINNER!
Email Sender <small>[store view]</small>	General Contact ▼
Email Template <small>[store view]</small>	Review News Letter (Default) ▼ Email template chosen based on theme fallback when "Default" option is selected.
Time of Day to Send Emails <small>[store view]</small>	10 ▼ : 00 ▼ : 00 ▼

Email Template

To create new email template for Review Newsletter extension run to the **Marketing > Communications > Email Template > Add New Template**

- **Template** - select from the list "Review Newsletter" and click "Load Template".

Load default template

Template

Once we clicked the **“Load Template”** button, some data will be uploaded to the fields of template. It’s default email template, but you can change styles, text, fonts etc.

- **Template Name** - type the name of new email template;
- **Template Subject** - edit new email template;
- **Template Content** - edit the content of your email template.
- **Template Styles** - edit or add new styles of email template.

Currently Used For [Stores](#) -> [Configuration](#) -> [Review Newsletter](#) -> General -> Newsletter Email Template (Default Config)

Template Name *

Template Subject *

Template Content *

```

</colgroup>
<tbody>
  <tr>
    <td>
      <table width="600" cellpadding="0" cellspacing="0" >
        <tbody>
          <tr>
            <td>
              <table width="580" cellpadding="0" cellspacing="0" >
                <tbody>
                  <tr>
                    <td align="center" style="text-align: justify; font-size: 24px; font-weight: normal; background-color: #f0f0f0;">
                      {{trans "Hey %customer, We\’d love to hear what you think! How did our products meet your expectations?" customer=$customerFullName}}
                    </td>
                  </tr>
                </tbody>
              </table>
            </td>
          </tr>
        </tbody>
      </table>
    </td>
  </tr>
</tbody>
</pre>
```

Template Styles

```

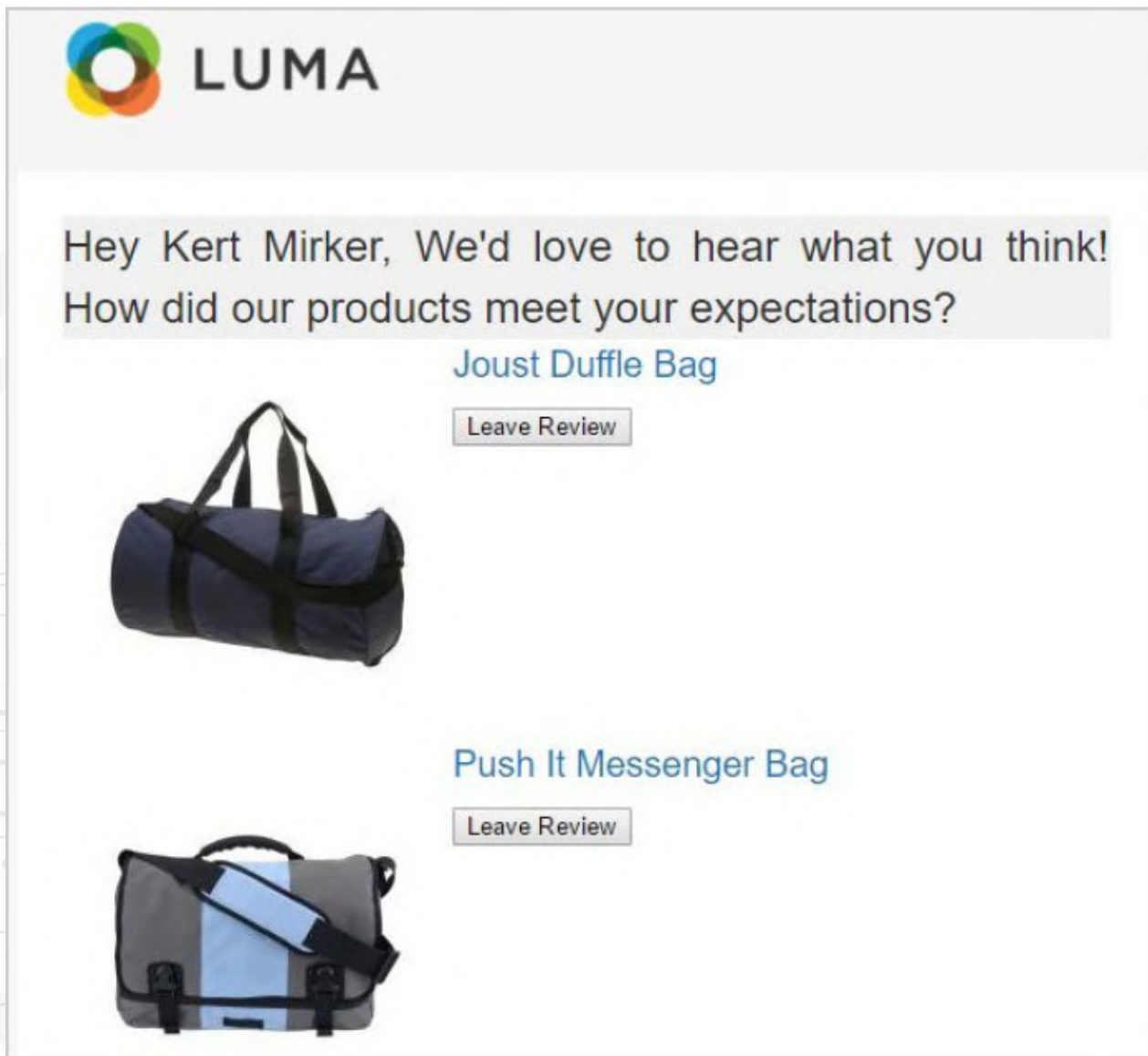
body {
  line-height: 1.5em;
  height: 100%;
  -webkit-text-size-adjust: none;
  font-family: 'Merriweather', Georgia, Times, 'Times New Roman', serif;
}

```


Leaving Review

Once a customer created an order, an admin can configure in configuration settings when a customer will receive a review newsletter.

For example, one customer had bought some products and within some days he received the review newsletter.




The screenshot shows an email from LUMA. At the top left is the LUMA logo, which consists of a colorful circular icon followed by the word "LUMA" in a bold, sans-serif font. Below the logo, the email text reads: "Hey Kert Mirker, We'd love to hear what you think! How did our products meet your expectations?". There are two product listings. The first is "Joust Duffle Bag", shown with a dark blue duffel bag image, and a "Leave Review" button below it. The second is "Push It Messenger Bag", shown with a grey and blue messenger bag image, and a "Leave Review" button below it.

Create Reviews

Once a customer received an email preview, he can follow the link from email and it will automatically brings him to create reviews page. It's not necessary to login to leave a preview. The extension gives a unique link to create reviews.

Create Reviews



You're reviewing:
Inez Full Zip Jacket

Your Rating *


Rating

☆☆☆☆☆

Nickname *

Summary *

Review *



Review not written for:
Selene Yoga Hoodie

Your Rating *

Rating

☆☆☆☆☆

Step 1: Fill up all required fields and click the **“Submit Review”** button.



You're reviewing:
Inez Full Zip Jacket

Your Rating *

Rating



Nickname *

Veronica Costello

Summary *

Very good


Review *


Excellent jacket. Now I am not afraid of winter anymore.

Submit Review

Step 2: Once you wrote a review, the success information will be shown:


Create Reviews



 You submitted your review for moderation.

Review for:
Inez Full Zip Jacket

Very good

Rating 

Excellent jacket. Now I am not afraid of winter anymore.

Review by Veronica Costello

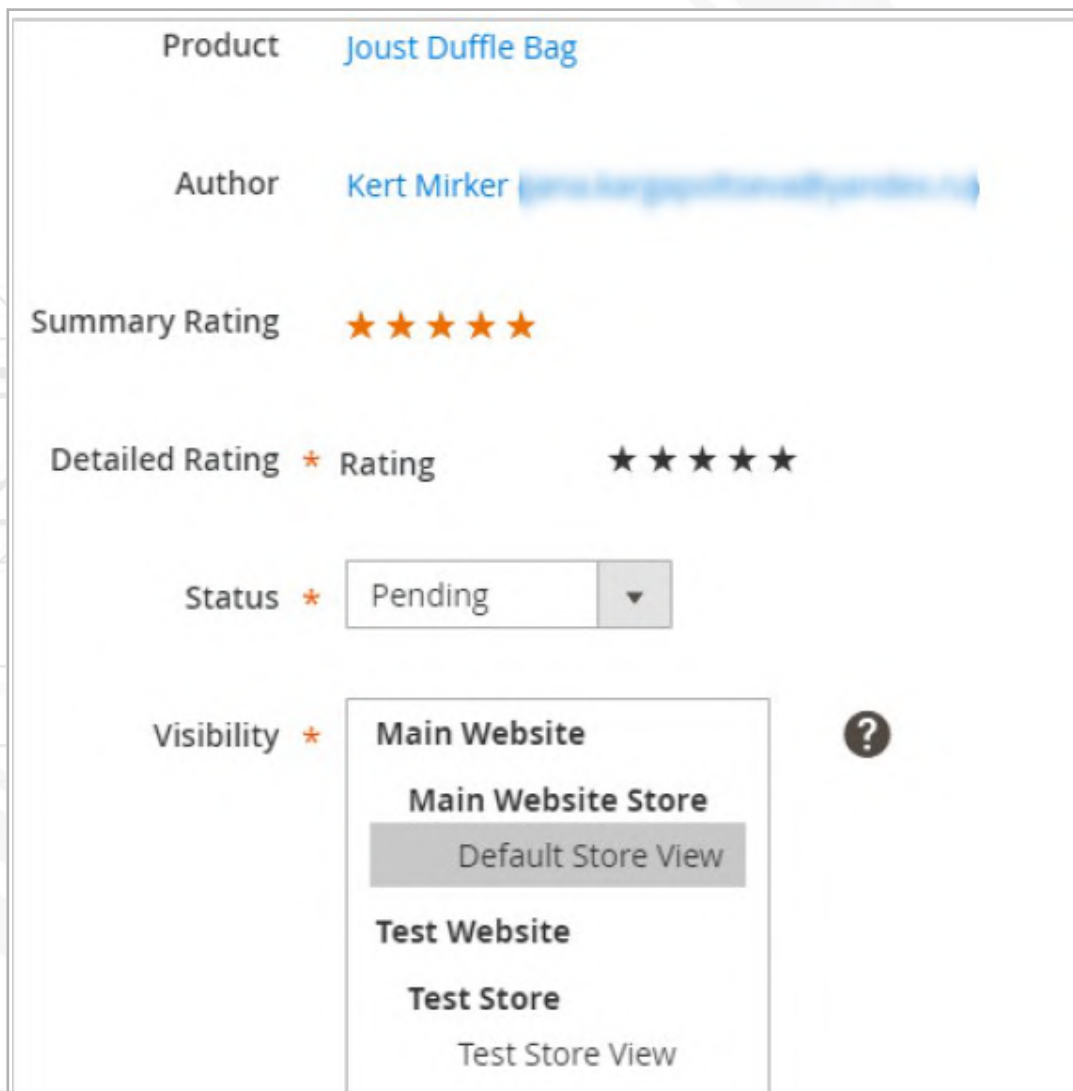
Step 3: Adding another review. Reviews for already bought products one could add on one page. No need to go to product's page, just add all reviews on one page.

Approving a Review

To leave a review a customer should click "Leave Review". When a customer leaves a review of the product, an admin will see in admin panel in the section "Reviews" a new review which has the status "Pending". To give another status to the customer click "Edit" the review and you will a review details.

- **Product, Author, Summary Rating** - these fields are from customer account;
- **Detailed Rating - Rating** - here one can set ones own rating;
- **Status** - select the status of review;
- **Visibility** - select the visibility of review;
- **Nickname** - the nickname of a customer who leaves a review;
- **Summary of Review** - summary of review that was left by customer;
- **Review** - the text of review that was left by customer.

If you approve the review then select the status "Approved" and click "Save Review" and the review will appear on the product's page.



The screenshot shows a form for editing a review. The fields are as follows:

- Product:** Joust Duffle Bag
- Author:** Kert Mirker (with a blurred email address)
- Summary Rating:** ★ ★ ★ ★ ★
- Detailed Rating * Rating:** ★ ★ ★ ★ ★
- Status *:** Pending (dropdown menu)
- Visibility *:** A dropdown menu with the following options:
 - Main Website
 - Main Website Store
 - Default Store View (highlighted)
 - Test Website
 - Test Store
 - Test Store View

A question mark icon is visible next to the Visibility dropdown menu.

The review was successfully added:

Customer Reviews

Love it!

Rating ★★★★★

This bag is extremely comfortable and good.

Review by Kert Mirker 5/15/17

Troubleshooting

Troubleshoot # 1

It may happen that a review newsletter won't display the icons of the products in review newsletter email. To solve this problem run to the **Stores > Configuration > General > Web > Base Urls + Base Urls (Secure)**.

Base Urls:

- **Base Url** - specify URL of your store;
- **Base Link URL** - specify the base link url of your store;
- **Base URL Static View Files** - type like as it is shown on screenshot;
- **Base URL for User Media Files** - type like as it is shown on screenshot.

Base URL <small>[store view]</small>	<input type="text" value="http://demo.mageside.com/"/> Specify URL or {{base_url}} placeholder.
Base Link URL <small>[store view]</small>	<input type="text" value="http://demo.mageside.com/"/> May start with {{unsecure_base_url}} placeholder.
Base URL for Static View Files <small>[store view]</small>	<input type="text" value="{{unsecure_base_url}}static/"/> May be empty or start with {{unsecure_base_url}} placeholder.
Base URL for User Media Files <small>[store view]</small>	<input type="text" value="{{unsecure_base_url}}media/"/> May be empty or start with {{unsecure_base_url}} placeholder.

Base Urls (Secure):**Secure Base URL for Static View Files**
[store view]`{{secure_base_url}}static/`May be empty or start with `{{secure_base_url}}`, or `{{unsecure_base_url}}` placeholder.**Secure Base URL for User Media Files**
[store view]`{{secure_base_url}}media/`May be empty or start with `{{secure_base_url}}`, or `{{unsecure_base_url}}` placeholder.

In the fields **Secure Base URL for Static View Files, **Secure Base URL for User Media Files** type like it is shown on screenshot.**



— WE THRIVE YOUR

FEEDBACK

AND INPUT!

Email: customer@pageside.com

Web: www.pageside.com

Skype: [mageside](https://www.skype.com/name/mageside)

Facebook: www.facebook.com/mageside

Twitter: <https://twitter.com/mageside>

Mageside is a team of developers dedicated to Magento installation, support, extension creation and advanced customization. We are good at doing the heavy lifting, and there is no Magento project that is out of scope on a technical basis.

Mageside does full site conversions, Magento 2 upgrades, advanced extension development, deep systems integration and all the other fun stuff. Our code is incredibly clean, we are on first name basis with several of the core devs, and love every opportunity to create another fine expression of ecommerce. If you need the best, let us work on your next project.